

Date: 22/07/2013

To whom it may concern

Given recent revelations in the media about government requests for customer data from technology companies, we have received a number of inquiries from customers and wish to provide some information about this issue.

The Sophos UTM products do not contain so-called 'back door' mechanisms designed to allow third parties to access end-user personal data. Sophos takes the protection of its customer personal data very seriously. Our [privacy policy](#) describes the ways in which we protect such data, with exceptions in limited circumstances, including those circumstances in which we are legally obliged to disclose such information.

Kind regards,

Astaro GmbH & Co. KG

A handwritten signature in blue ink, appearing to read 'R. Walford', with a long horizontal flourish extending to the right.

Richard Walford

VP Engineering, Network Security Group